



Quality Policy

- MBS works to understand, meet and exceed the specific needs and expectations of their clients, stakeholders and other interested parties within their extensive portfolio of quality principals.
- MBS strives through traditional and electronic means to be in constant and effective contact with principals thus providing timely and efficient service to its clients and partners.
- MBS furnishes its principals with the original enquiry and the customer with the original quotation thereby ensuring maximum transparency and value for money.
- MBS represents many blue-chip principals operating in the marine industry today. The quality of the principal is determined by quality of the product, quality of the service and demand in the local market for the product.
- MBS ensures continuous improvement of product lines and service provided through active customer feedback and always in compliance with applicable Rules and Legislations.
- MBS is committed to establishing Quality Objectives and continuously reviewing these objectives in order to comply and to continuously improve the effectiveness of the Quality Management System.

MBS conducts itself in the most professional manner possible adhering to the International Quality System Standard ISO 9001:2015.